

14 October 2021

Dear Valued ZOLL Business Partner,

Thank you for your continued partnership and interest in the ZOLL AED 3<sup>®</sup> defibrillator. Due to global shortages in components and chip availability, we are writing to inform you of increased production lead-times for new orders of the ZOLL AED 3 portfolio of products. This includes the ZOLL AED 3, ZOLL AED 3 Automatic, ZOLL AED 3 BLS, and ZOLL AED 3 Aviation devices. Due to these shortages, new orders of ZOLL AED 3 devices currently have a targeted ship date of early 2022.

Over the last several months, global chip shortages have impacted industries around the world. ZOLL<sup>®</sup> has been fortunate to be able to mitigate most of these global challenges. We will continue to utilize the strength of our global supply chain to help address this shortage of components.

Please note that this is a fluid situation and quoted lead times can and most likely will change. Production on the ZOLL AED Plus<sup>®</sup>, Powerheart<sup>®</sup> G5, Powerheart G3 Elite, and AED Pro<sup>®</sup> is not impacted by these chip shortages so we are hopeful that we can fulfill your near-term AED needs.

We want to thank you again for your partnership and patience as we get through these global component shortages together.

Thank you,

*Deborah Leahy*

Deborah Leahy  
Vice President, Global Marketing  
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