

3rd August 2022 Supply Update

Manufacturers and suppliers of components to the medical device sector are reporting the initial indications of material and production capacity recovery, though inconsistent supply remains. We are not yet on a stabilised path of shipment schedules, so will endeavour to provide an update on specific items of note to assist planning.

AEDs - (ZOLL[®] AED 3[®], ZOLL[®] AED 3[®] BLS, ZOLL[®] AED Plus[®], ZOLL[®] AED PRO[®], Powerheart[®] G5)

NEW DEVICES: Global supply shortages continue as reported across the MedTech industry. ZOLL is producing and shipping products, accelerating manufacturing as parts are obtained and is working with our suppliers to source additional components. We expect extended lead times to continue for all new orders. We apologize for the delay and thank you for your patience.

Part shortages affecting select accessories:

CPR Uni-padz[®] (8900-000280)

CPRD Padz Accessory Kit has changed, part number 8900-0800-01 temporarily replaced with 8900-0815-01

ZOLL[®] AED Plus[®] Trainer2

Powerheart G5 accessories including G5 ICPR and Pediatric Electrodes, Batteries, and Trainers

Powerheart G3 accessories including Pediatric Electrodes and Batteries

Mobilize Alarmed Wall Cabinet for Comprehensive or Mobile trauma

When planning bulk re-stocking volumes for these products, please adjust orders and dates, liaising with our customer service teams for guidance. For any priority **consumable or accessory** orders that you may have please work with your ZOLL Salesperson to address the prioritisation and to escalate your order within ZOLL.

When will this improve?

The global supply chain situation is constantly changing, and all efforts are in place to find parts. It is difficult to predict at this time when parts supply will be back to normal.

What steps is ZOLL taking to increase production?

Whilst the current component supply situation remains volatile, ZOLL has moved to create an additional AED production line at its Deerfield facility. The line, once certified in the coming weeks, will provide a significant resource to accelerate clearance of customer backorders once components become available and critically to build production capability for the increasing global demand for ZOLL products.

For current orders please refer to your customer service support contacts for updates on regional stock, lead-times and shipping dates. We look forward to continuing to brief you on supply conditions as the situation evolves.

Kevin Pritchard
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